



Richard Hadden

Richard Hadden is a Certified Speaking Professional with a focus on Creating a Great Place to Work. He is co-author of *Contented Cows Give Better Milk: The Plain Truth About Employee Relations and Your Bottom Line* and *Contented Cows MOOve Faster: How Good Leaders Get People to Put More OOMPH! Into Their Work*.

Richard Hadden was a manager for a large savings and loan association in the 1980's. He learned computer programming and worked as a programmer and systems analyst in the field of multi-user microcomputer software, before the advent of PC's. He was Director of Product Development for a software house in North Florida before starting his own software consulting business in 1986.

Gradually, his consulting focus shifted from Information Technology to Human Resources, Leadership, and Management.

While consulting, he taught software design, principles of management, and international economics at Jacksonville University from 1988-1991.

Since 1990 he has delivered keynote presentations and training programs on Leadership and Employee Relations Practices for more than 700 audiences throughout North America, Europe, and Australia. In 2000, he received the Certified Speaking Professional designation from the National Speakers Association. This is the highest earned designation in the speaking profession.

Richard has appeared on CNN and MSNBC, and his work has been featured in Business Week, Entrepreneur, and Inc. magazines, as well as in many trade and professional publications. He is a regular contributor to Workforce Management magazine and Workforce Online.

Richard is an eighth-generation Floridian and makes his home in Jacksonville, Florida. His wife is a native of Scotland, and they have a daughter and a son.

Speech Topics

Bottom Line Leadership

Bottom Line Leadership causes participants to take a hard look at their people practices and ask... Are we really doing what we should to get sustained peak performance from our workforce? Are our people committed? Have we enabled them to do their best work? Do they know we care? Does any of this matter?

The Coaching Skills Workshop

The 8-Step Coaching Model, developed by the Center for Management and Organization Effectiveness, serves as the centerpiece for this full-day, highly interactive skillbuilding seminar.

